

**COUPSTER SYSTEM:
USER MANUAL**

PINNACLE / MARKETING
INNOVATION. INTEGRITY. EXCELLENCE

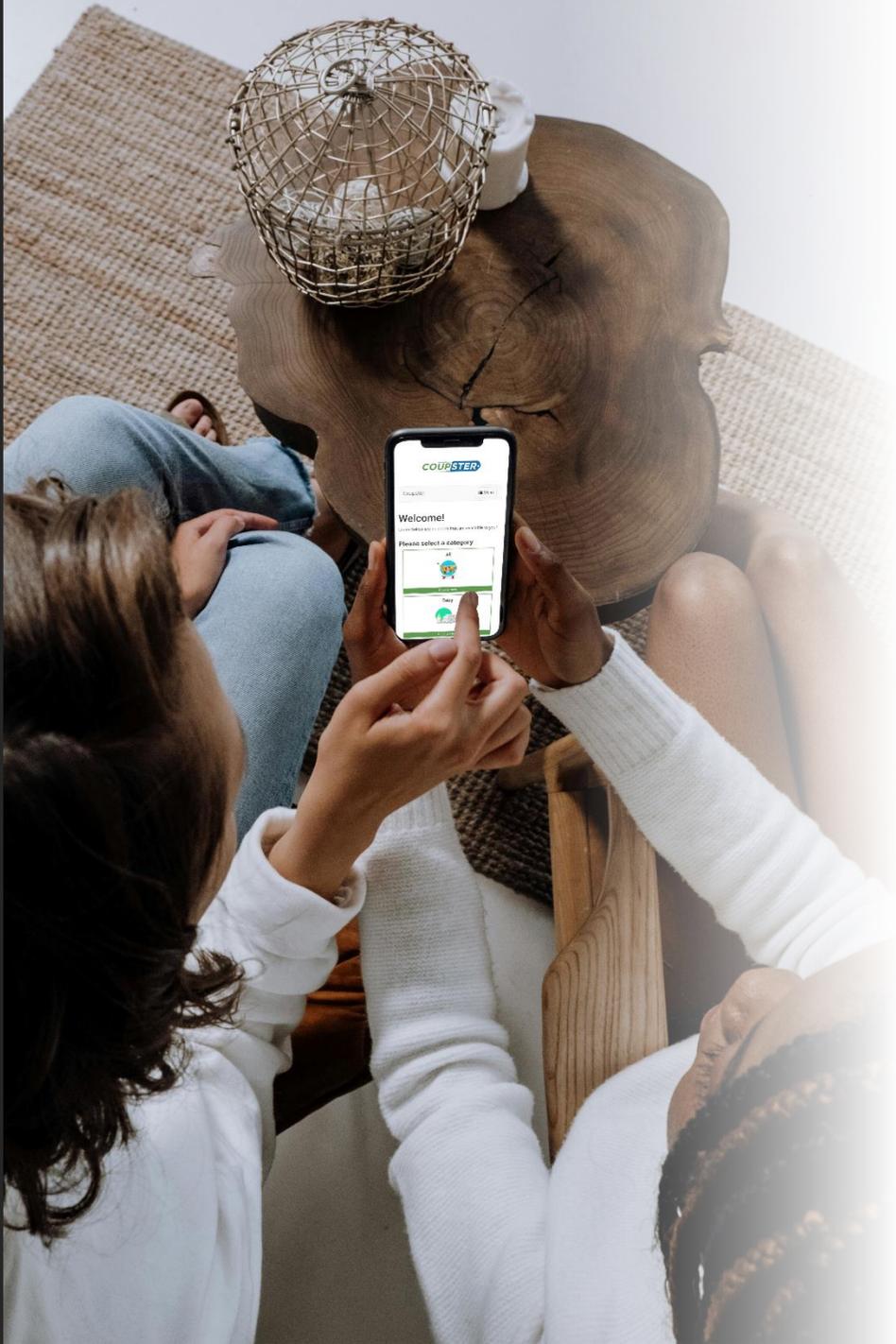


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1. INTRODUCTION

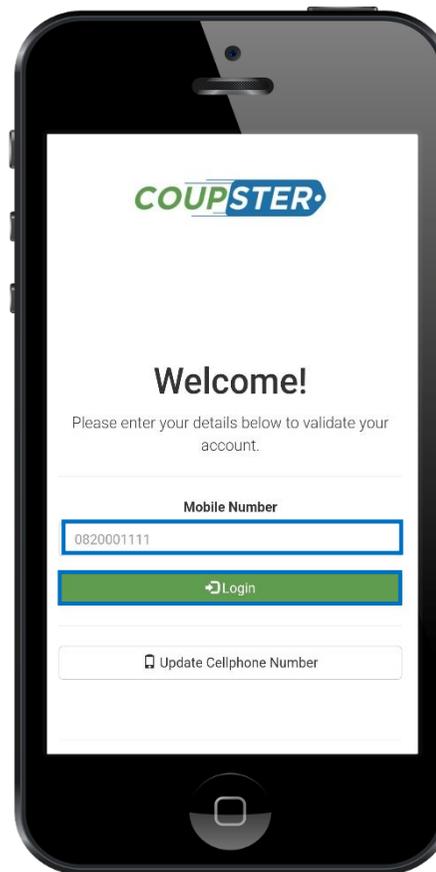
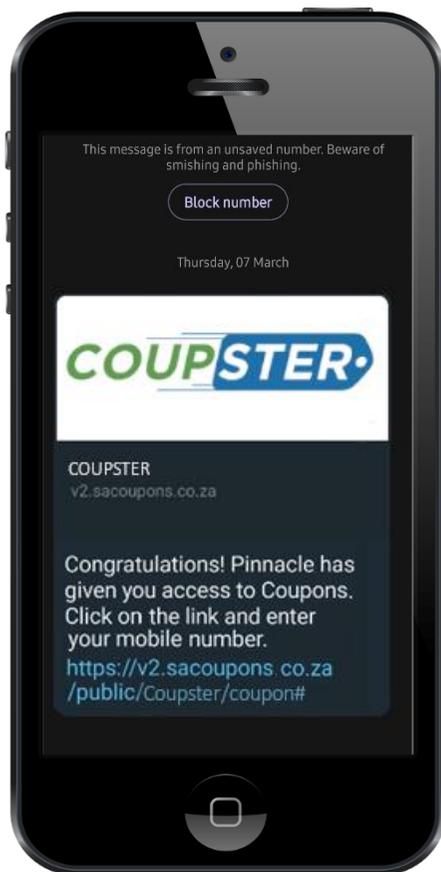
The Coupster (Valnova) system is used by members to redeem coupons and lifestyle rewards.

2. REGISTRATION & LOGIN

2.1 Coupster (Valnova) will process the registration whereby an SMS will be sent to the Main Member with a link to the platform.

2.2 Once you have clicked on the link, the login page will be displayed;

- <http://bit.ly/coupstercheckers>

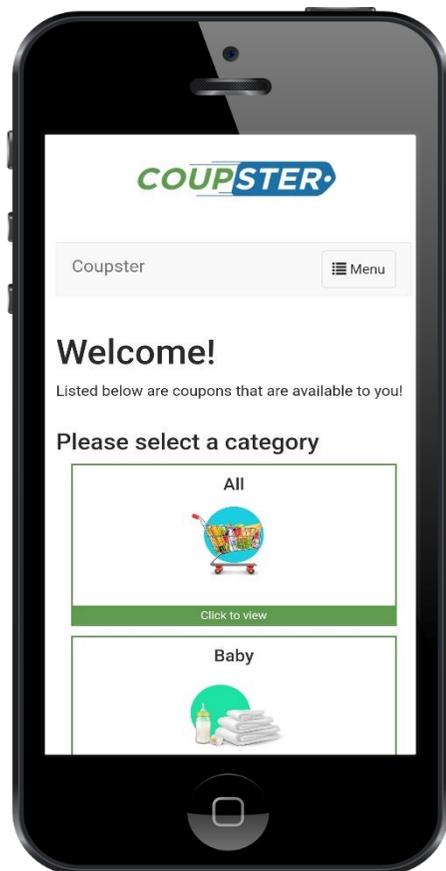


← Enter your mobile number

← Click 'Login'

3. HOME PAGE

3.1 Once you have logged in, the home page will then be displayed with a list of Product Categories.



4. PRODUCT CATEGORIES

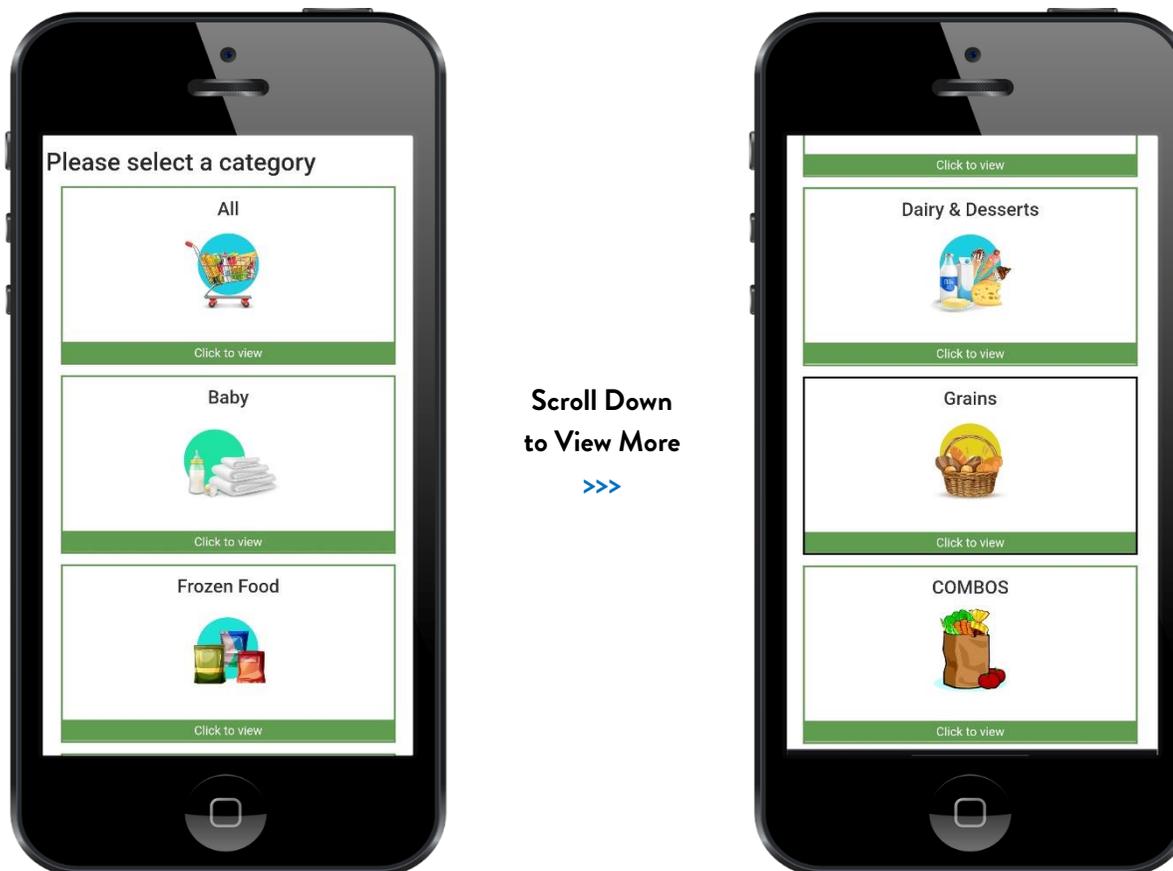
A total of **12 Product Categories** will be displayed.

4.1 Scroll down to view all 12 Product Categories: Baby, Frozen Food, Household, Pantry, Peanut Butter & Jam, Spreads, Tinned Products, Toiletries, Condiments & Sauces, Dairy & Desserts, Grains and Combos.

- On special occasions, an additional product category may be available, e.g. Super Dad for Father's Day

4.2 Select the category you would like to view, e.g. Combos.

- To view all product categories simultaneously, select 'All'

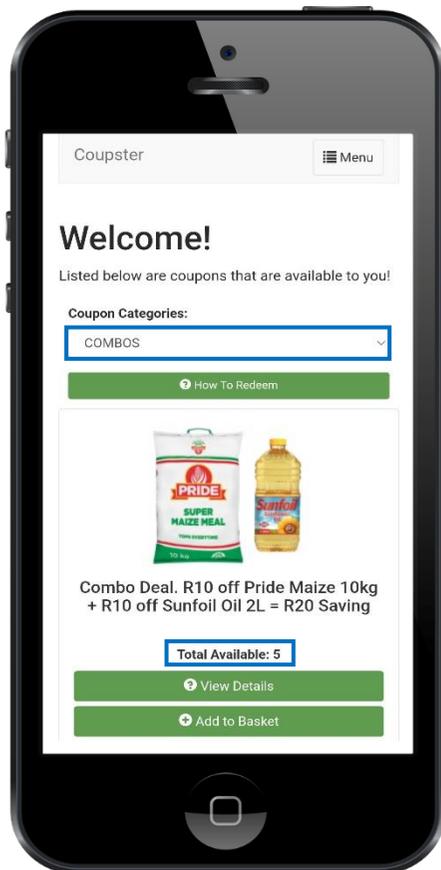


5. VIEWING AVAILABLE COUPONS

Once you have selected a category, the products available for that category will then be displayed.

5.1 Scroll down to see all the coupons available.

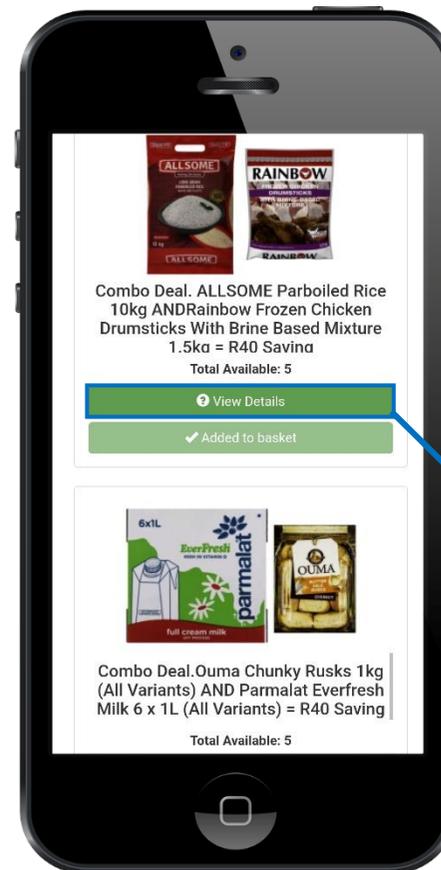
5.2 Each coupon will display the quantity available per coupon and the amount discounted per coupon, e.g. R20,00 OFF and a total of R40,00 SAVINGS.



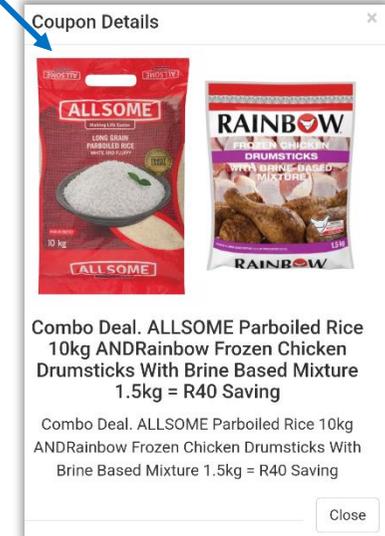
Scroll Down
to View More
>>>

- ← Click here to view a different product category;
- The system will refresh and the products available for the new category selected will then be displayed

← Total Coupons Available



- ← To view the coupon, click 'View Details' and a description will be displayed. Click 'Close' to return to the page



**The coupons available will change on a regular basis.*

6. ADD & VIEW COUPONS IN YOUR BASKET

Once you have browsed the available categories and identified the coupons you would like to redeem.

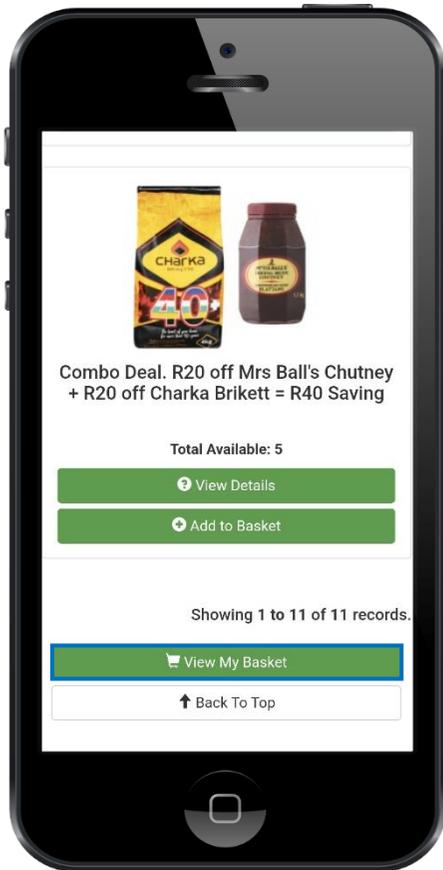
6.1 Click on the first coupon you would like to redeem and click 'Add to Basket'. The system will indicate that the coupon has been added to your basket.

6.2 Add all the coupons across the different categories and then proceed to the next step.

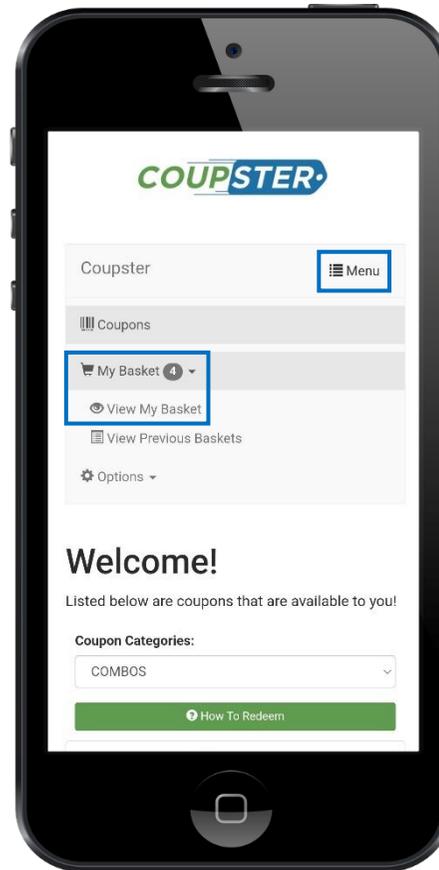


6.3 Once you have added all your coupons, you can view your basket by clicking 'View My Basket' at the bottom of the page; or,

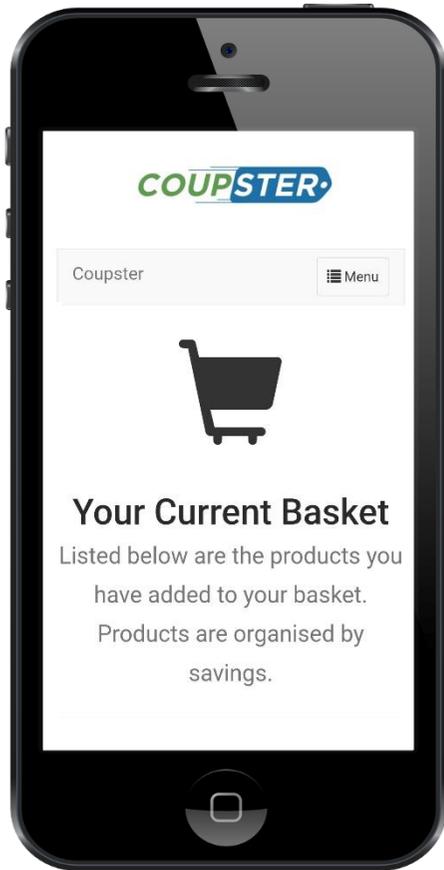
6.4 By scrolling up and selecting 'Menu' > 'My Basket' > 'View My Basket'



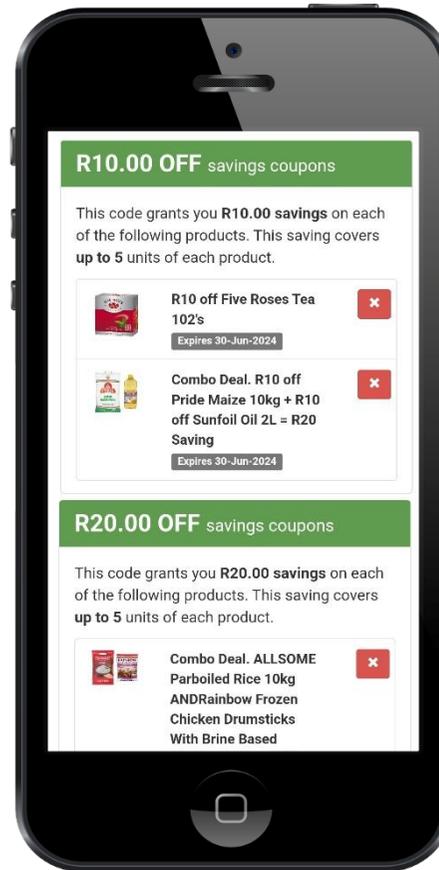
Or Scroll Up
>>>



6.5 All the coupons added will now be displayed.

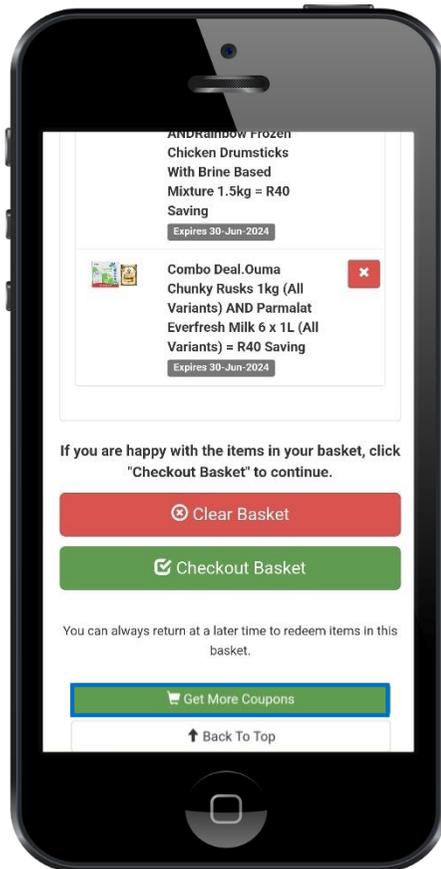


Scroll Down
to View More

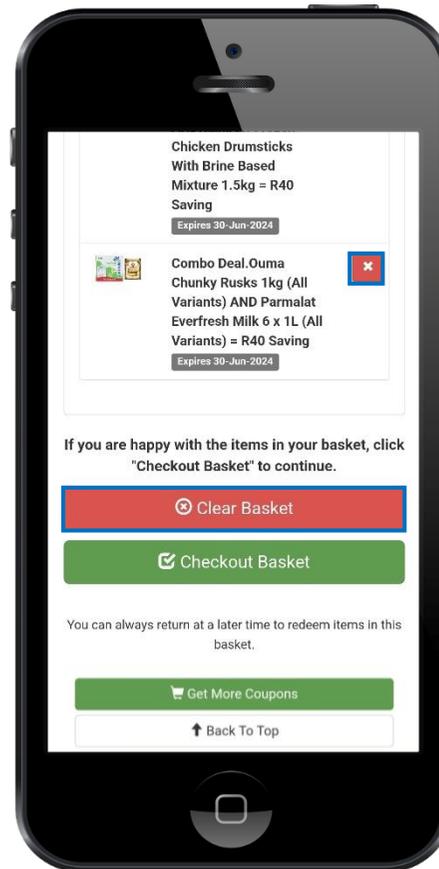


7. EDIT YOUR BASKET & CHECKOUT

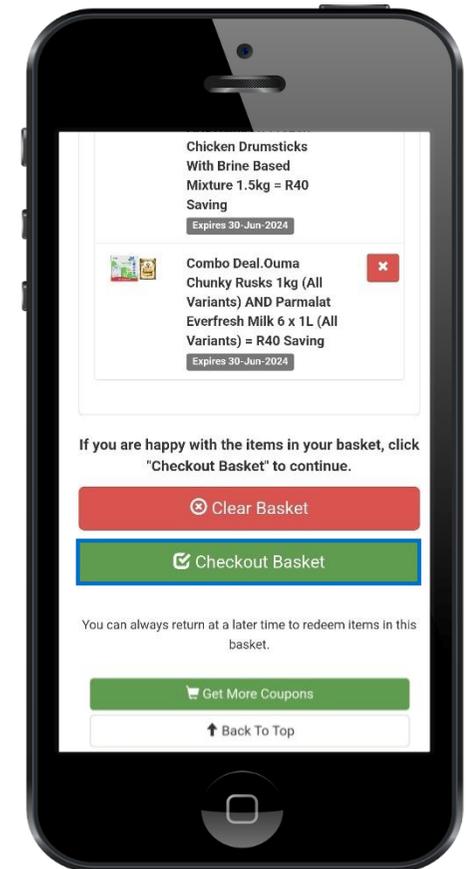
7.1 To continue browsing, scroll to the bottom of the page and click 'Get More Coupons'. You will be taken back to the product categories page.



7.2 To remove items, click the 'X' next to the relevant item. To remove all items, click 'Clear Basket'.



7.3 To checkout, click 'Checkout Basket'.

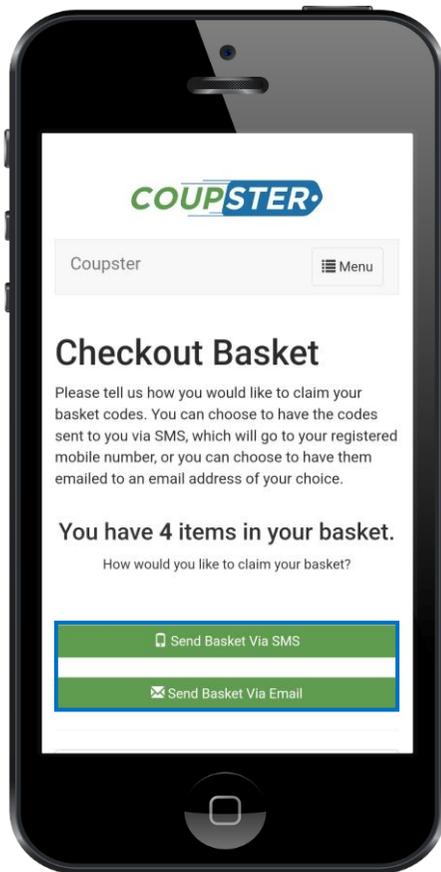


7.4 After selecting 'Checkout', the checkout page will be displayed whereby you will need to select your preferred method for redeeming your coupons. Click the method which you prefer:

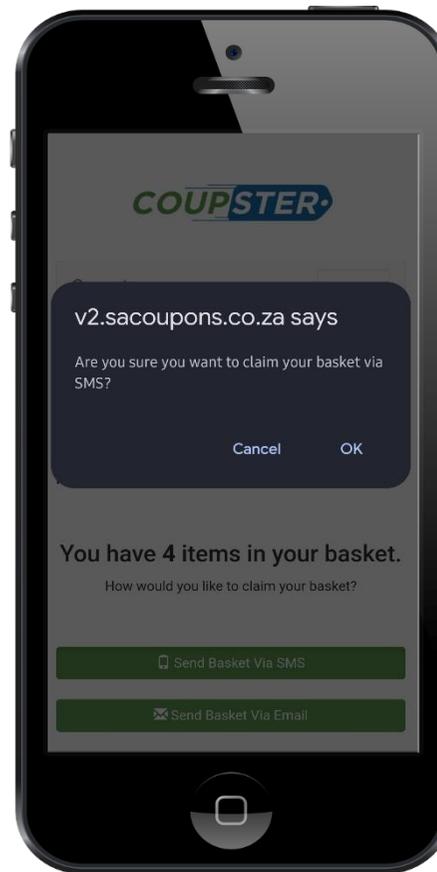
- Send Basket Via SMS
- Send Basket Via Email

7.5 You will then be prompted to confirm your selection – Click 'Ok' to proceed.

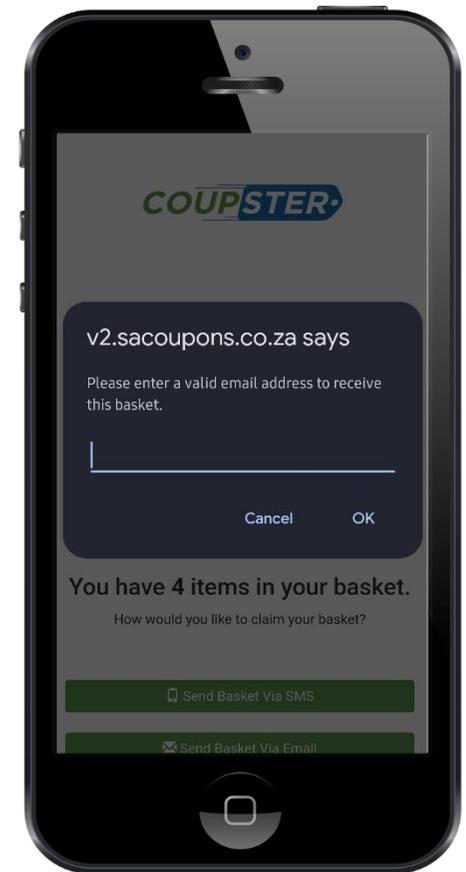
- For Email: You will then be requested to enter the email address the Barcode Vouchers must be sent to



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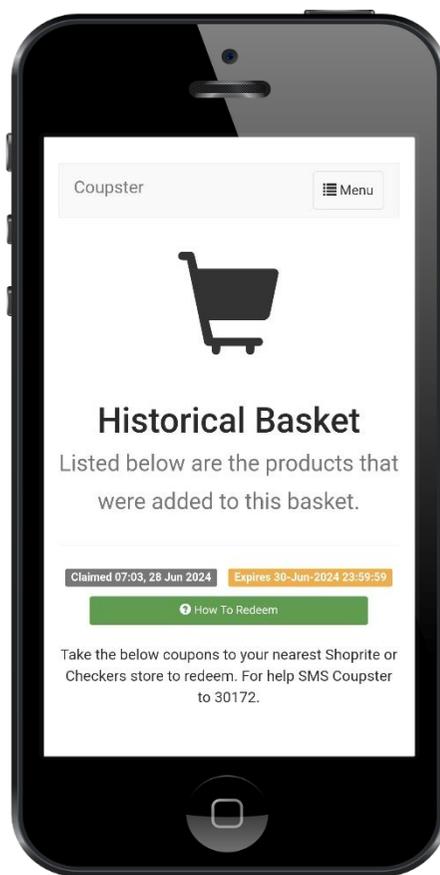
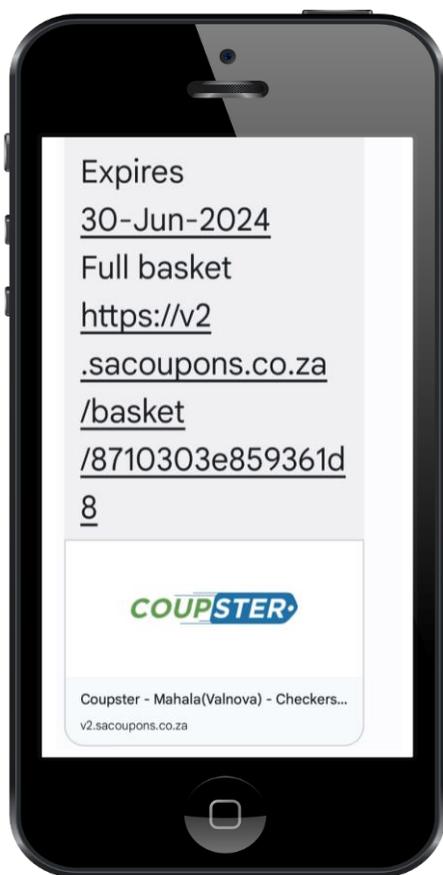


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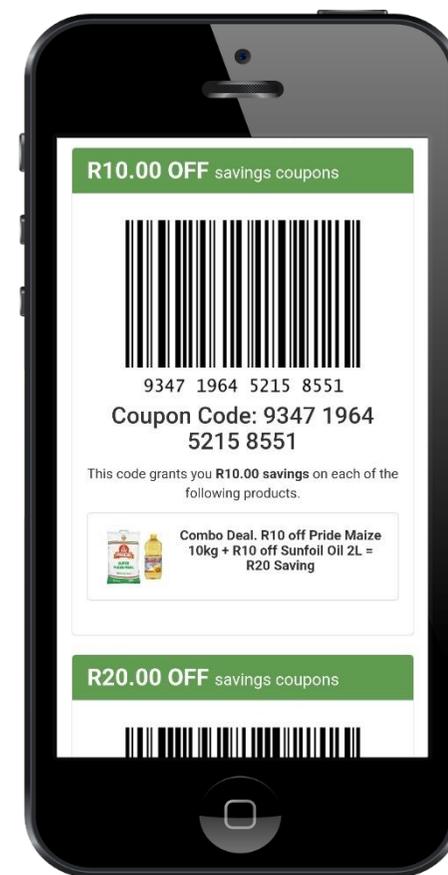


7.6 For SMS: You will receive a link to your basket – Click on the link to view your Barcode Vouchers.

- Present this Barcode Voucher at the till point to redeem the discounts at your nearest Shoprite or Checkers store

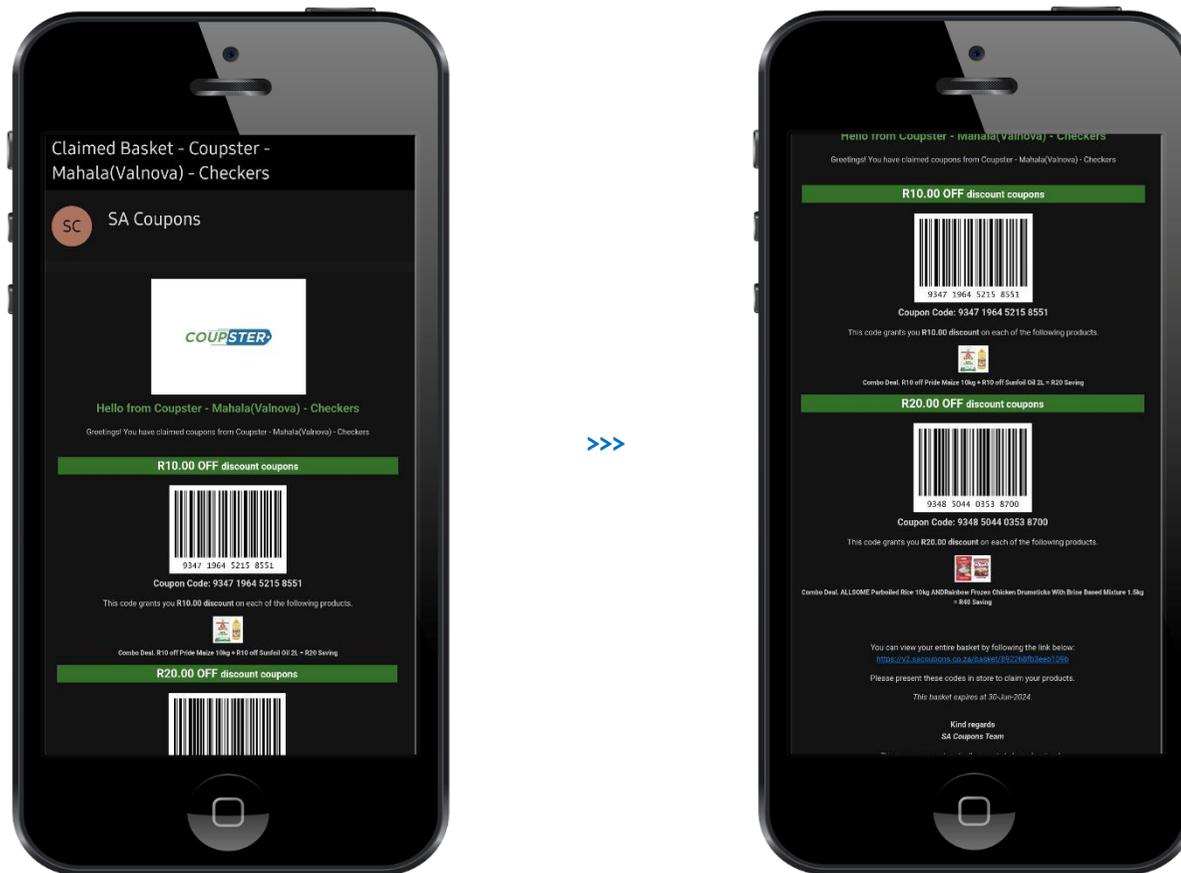


Scroll Down
to View More
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7.7 For Email: The Barcode Vouchers will be available in the email.

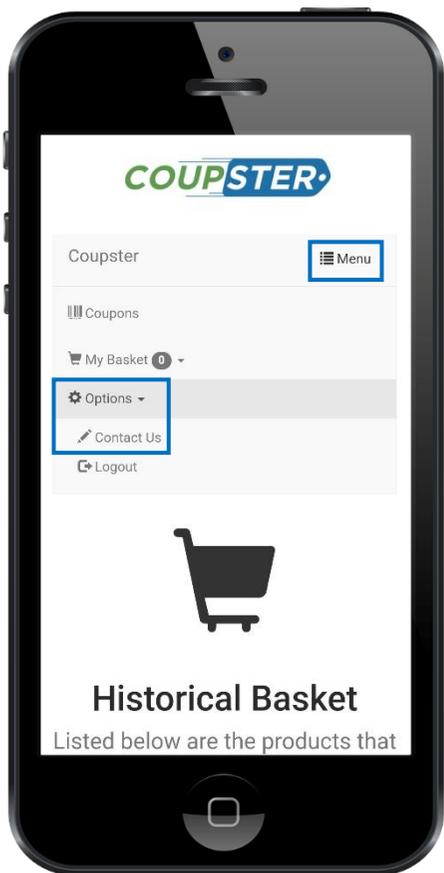
- Present this Barcode Voucher at the till point to redeem the discounts at your nearest Shoprite or Checkers store



8. CONTACT US

Have any questions? Let us call you back.

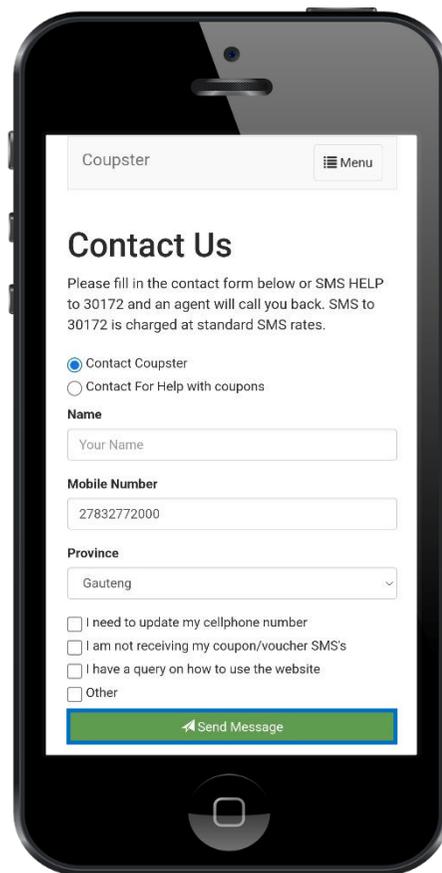
Should you have any questions or be experiencing any difficulty navigating the system or redeeming your coupons, kindly submit a request to be contacted, and we will call you back to assist you further. You can also SMS 'HELP' to 30172 and an agent will call you back (*Standard SMS rates apply).



← Click 'Menu'

← Click 'Options'

← Select 'Contact Us'



← Select who you require assistance from
• Coupster or Help with Coupons

← Enter your name

← Enter your Mobile Number

← Select your Province from the dropdown

← Tick the box(s) relevant to your query

← Click 'Send Message' to submit your request

A person wearing a white short-sleeved shirt is holding two brown paper shopping bags with rope handles. The person is positioned in the center of the frame, with their hands at the top of the bags. The background is blurred, showing what appears to be a retail or service environment. The text 'THANK YOU' is overlaid on the left side of the image in a large, white, sans-serif font.

THANK YOU